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Union Territory of Jammu and Kashmir
Social Welfare Department
Civil Secretariat, J&K.

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Subject: Delay in sanction of Old Age Pension under ISSS in favour of parents
of Shri Aadil Ali -reg.

Government Order No: 7/ -SWD (JK) of 2024

Dated: 03 .04.2024

Whereas, Mr. Adil Ali applied for Old Age Pension of his mother and father on jansugum portal under reference ID NO. JK-SW-PNS/2023/69238 and ID No. JK-SW-PNS/2023/69484;

Whereas, Ministry of Rural Development (NSAP Division) vide communication No. 12016/02/2018-NSAP (361167) dated 18.01.2024 sought Action Taken Report with regard to the grievance submitted by Mr. Aadil, R/o 17 Goripora Darpora, Jammu on CPGRAM Grievance portal stating that the same was pending with Nodal Officer for more than 105 days;

Whereas, on receipt of above communication from Ministry of Rural Development (NSAP Division), a report was called from Director, Social Welfare Kashmir and District Social Welfare Officer, Baramulla by this department vide letter No. SW/Grev/33/2024-02(e-7414225) dated 23.02.2023;

Whereas, District Social Welfare Officer, Baramulla vide No. DSWO/Bla/2023-24/2156 dated 27.02.2024 submitted the report in the matter which has been examined and it has been found that both the applications remained pending with Tehsil Social Welfare Office, Sopore w.e.f 03.03.2023 to 16.05.2023 and in the office of Directorate of Social Welfare, Kashmir w.e.f 16.05.2023 to 8.08.2023;

Whereas, vide this department's letter No. SWD-Grev/33/2024-02 dated 28.02.2024, Director Social Welfare, Kashmir was requested to call an explanation of TSWO, Sopore for delay on his part and also intimate the

reasons as to why the applications also remained pending in the Directorate of Social Welfare, Kashmir for the above mentioned period;

Whereas, the Directorate of Social Welfare, Kashmir vide letter No. DSWK/Estt/FM-39/2024/6503 dated 12.03.2024 forwarded report of TSWO Sopore and also intimated the reasons on the part of delay of Social Welfare, Kashmir;

Whereas, the report submitted for delay has been examined in this department and found un-satisfactory and same has been viewed very seriously by the authorities.

Now, therefore, in view of the above reasons, Financial Advisor/ Chief Accounts Officer, Directorate of Social Welfare, Kashmir and Tehsil Social Welfare Officer, Sopore are hereby issued a warning and advised to remain careful in future and follow the time lines fixed by the Department for sanction of ISSS Pensions at Directorate level or any other level, failing which suitable action as warranted under rules shall be taken.

By order of the Government of Jammu and Kashmir.

Sd/-

Sheetal Nanda, IAS
Commissioner/ Secretary to the Government
Social Welfare Department
Dated: 03.04.2024

No: SW-Grev/33/2024

Copy to the:-

1. Joint Secretary (J&K) Ministry of Home Affairs, Government of India.
2. Director, Social Welfare, Kashmir.
3. Financial Advisor/ Chief Accounts Officer, Directorate of Social Welfare, Kashmir
4. Tehsil Social Welfare Officer, Sopore
5. Pvt. Secretary to Commissioner/Secretary to the Government, Social Welfare Department.
6. Official Website Incharge.
7. Government Order file/ Stock file.

(Sanjay Pandita)

Under Secretary to Government
Social Welfare Department
2/4